

SUNDAY NATION ONLINE

Sunday, May 06, 2007

= premium content

Ads by Google [Kenya](#) [Nairobi](#) [Mombasa](#) [Egypt Hotel](#) [Egypt Travel](#)

TODAY

- Home
- News
- Politics
- World News
- Opinion
- Business
- Sports
- News Analysis
- Cutting Edge
- Daily Magazine
- Yesterday's News

SERVICES

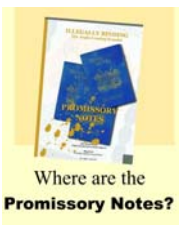
- Archives
- NationMobile
- Financial Reports
- Digital Paper
- RSS**
- Advertising Rates
- Jobscan
- Obituaries
- Permissions

INTERACT

- Talk to Us
- Interact

MORE NATION MEDIA

- Mwananchi
- Sunday Nation
- The East African
- Let's Cook
- Business Daily NEW
- The Monitor(Uganda)



NEWS

Doctor to head three crisis centres set up by airline

Story by JIM ONYANGO
Publication Date: 5/6/2007

A Nairobi psychiatrist was yesterday named by Kenya Airways to manage three crisis management centres established in Nairobi.

Dr Frank Njenga will head the centres that will help relatives seeking information about flight 507 which crashed after take off from Douala, southwest of Cameroon.

KQ flight 507, a Boeing 737-800 aircraft, departed from Douala shortly after midnight local time and was due to arrive in Nairobi at 6.15 am but it lost communication with Douala immediately after takeoff.

Seek information

Shocked relatives and friends were thrown into confusion as they arrived at JKIA early yesterday morning as some were referred to KQ's Embakasi headquarters while others were told to go to Hotel Inter-Continental within the city centre to seek information.

The airline further threw them into confusion as it gave them leaflets containing a South African telephone number +27 11 2071100 to call and get more information.

KQ said the number was a public enquiry address in South Africa where relatives could seek more information.

It also emerged that most passengers on board the plane were travelling to Johannesburg through Nairobi.

Relatives were advised to seek information from KQ's staff members based at Embakasi headquarters crisis centre, Hotel Inter-Continental and Unit Three of the Jomo Kenyatta International Airport normally used as domestic arrivals gate.

Dr Njenga headed a team of Kenya Airways employees who spoke with weeping relatives and friends of the passengers who arrived at JKIA early yesterday morning but were frustrated at lack of information.

At about 8 am, nine security officials manning the gate to the JKIA crisis management centre turned away some relatives who did not have identity cards.

But Dr Njenga intervened and most of the relatives were allowed into the centre.

Early in the morning, journalists were barred from entering the crisis management centre and some of the weeping relatives blocked television and newspaper photographers from taking their pictures.

Pushed journalists

They also refused to speak with the media as police officers pushed journalists away from the Unit Three domestic arrivals gate.

Douala, where the KQ flight crashed upon takeoff, is the largest city in

Ads by Google

Master of Public Health

Join 150+ nationalities at the University of Liverpool Online
www.liverpool.ohcampus

Advertise on this site



Welcome to Equity's website for E-Banking [click here](#)

Kenya Re

Securing Our Future

HassConsult
REAL ESTATE
KENYAN PROPERTY LISTINGS ONLINE

Click here
LOWEST CHARGES
KSHS 650/=



Cameroon, in the southwest part of the country.

It is the country's chief port with a population of 1.4 million people. Douala is one of Central Africa's major industrial centres, and its deepwater port handles most of the country's overseas trade.

It is home to a variety of commercial, agricultural and industrial institutions.



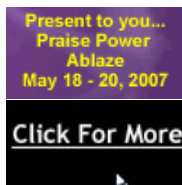
Advance-Africa
Hundreds of jobs & scholarships advertised every month. Click here.



[Print this Page](#)

[Email this Story](#)

[Save this Story](#)



Airfareplanet
AirfarePlanet.com
Discount Travel
from USA on
major airlines
from \$844.

**Kenya
Comfort
Hotel**
Smart Suites
Superior Value
accommodation
@ \$42 bed and
Breakfast daily
and @ Kshs
50000 Monthly!

**Cheap
Shipping to
Kenya by sea
or air
small and
large
consignments
Clothes,
Books,
Households
Computers
and many
more.
customs
clearing and
warehousing
call for details
[Click Here for
details](#)**

ADVERTISEMENT

Kenya Family Holidays

Holidays to suit the whole family in Kenya. Book now online.
www.thomson.co.uk

Africa Volunteer Travel

on a 5 to 10 week multi focused volunteer program in East Africa
www.gvi.co.uk

Kenya Airways Flights

Book cheap flights online & save on Kenya Airways airfares.
www.travelbag.co.uk

Kenya Airways Flights

Save on Kenya Airways Fares! Fast & secure online booking.
www.airline-network.co.uk



Nation Media Group all rights reserved 2006

[Front Page](#) | [Company Profile](#) | [Privacy Policy](#) | [Terms of Use](#)
[Advertise Online](#) | [Subscribe](#) | [Careers at Nation](#) | [Key Contacts](#)
[Rights and Permissions](#) | [Feedback](#) | [FAQ's](#)
[Link to keywords](#)