

Transport accidents, Natural Disasters, Terrorism Critical Incident & Psychological Support Services

Why docleaf?

Unrivalled
experience

National
network

Complete
programmes

Reduced
litigation

Full crisis
management
services

Helps with your
duty of care

Threats:

Transport
accidents

Terrorism

Fire &
explosions

Employee
fatalities

Raids and
Assaults

Natural
disasters



If a critical incident hit your organisation, how well prepared are you and your people to deal with the all the emotional issues?

Managing people in a critical incident is an essential skill for any senior executive or manager. docleaf can help you and your organisation plan for and manage the impact of critical events including sudden deaths, accidents, raids, assaults and terrorist attacks.

Preparing for a critical incident is no longer an optional luxury.

What can docleaf offer?

- ◆ The development of critical incident response policies and procedures
- ◆ On site training in human aspects and compassionate care
- ◆ Development and training of CARE teams
- ◆ Screening for PTSD (Post Traumatic Stress Disorder) using on-site TRiM assessments at 2-3 and 28 days
- ◆ A 24/7 global response service
- ◆ A national network of more than 200 trained therapists all with critical incident experience
- ◆ Mobilisation within 4 hours of notification of response service
- ◆ Immediate telephone support help lines for those impacted
- ◆ "Coping with a traumatic event" booklets covering coping strategies and information written in an easy to understand format
- ◆ Referral on to specialist post-trauma counselling when and where necessary
- ◆ Detailed follow up reports whilst respecting individual confidentiality
- ◆ A comprehensive crisis management programme with international experience

What are the benefits?

- ◆ Enhanced staff retention and motivation
- ◆ Reduced litigation
- ◆ Decreased insurance premiums
- ◆ More rapid return to work for staff
- ◆ Demonstrates you as a caring and compassionate organization
- ◆ Enhanced "duty of care"

How do I find out more?

- ◆ See www.docleaf.com
- ◆ Call +44 (0) 1923 681224
- ◆ Email us at info@docleaf.com

